



# About the HW group company

# Agenda

- Company introduction
- Remote Monitoring Eco-System, HW group products & services
- STE2 r2: Top selling HWg product
- Sensors / Detectors
- Why Remote Monitoring Eco-system (Portal)?
- Poseidon2 & Damocles2: Professional monitoring products
- Several Use-cases / How to design projects
- Ares: GSM / LTE remote monitoring products
- Water Leak Detection systems / WatchDog products
- Portal: Just an option or mandatory (IoT Monitoring)?
- SensDesk Technology = More than 3 portals
- References
- Do you want to sell hardware or HW + services?
- IoT Monitoring concept

# Company introduction

## HW group s.r.o

- Prague / Czech Republic / EU
- Privately owned company (1 owner)
- 40+ distributors worldwide
- 25 000+ IP based monitoring units sold per year
- Premium products and support
- Focused on quality and long-term compatibility
- Large product eco system
- R&D and manufacturing in the Czech Republic
- Whole eco system for partners to sell monitoring services with monthly payments..

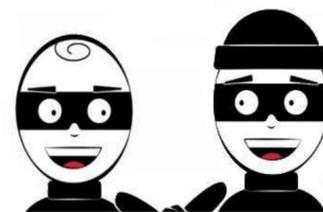
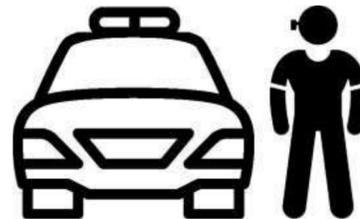


*„From monitoring products to complete eco system for monitoring service providers.“*

# What does it means “Remote Monitoring”

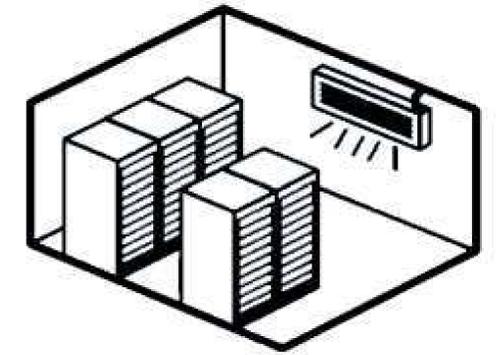
The security system secures your object (company / house) against thieves.

- Sensors & Detectors
- Alarm control panel (keypad)
- Local Alarm – siren
- Remote Alarm – owner’s mobile
- Alarm service - arrival of security service



Monitoring system secures your sensitive infrastructure against environmental risks.

- Technology room
- Datacenter
- Freezers
- Warehouse

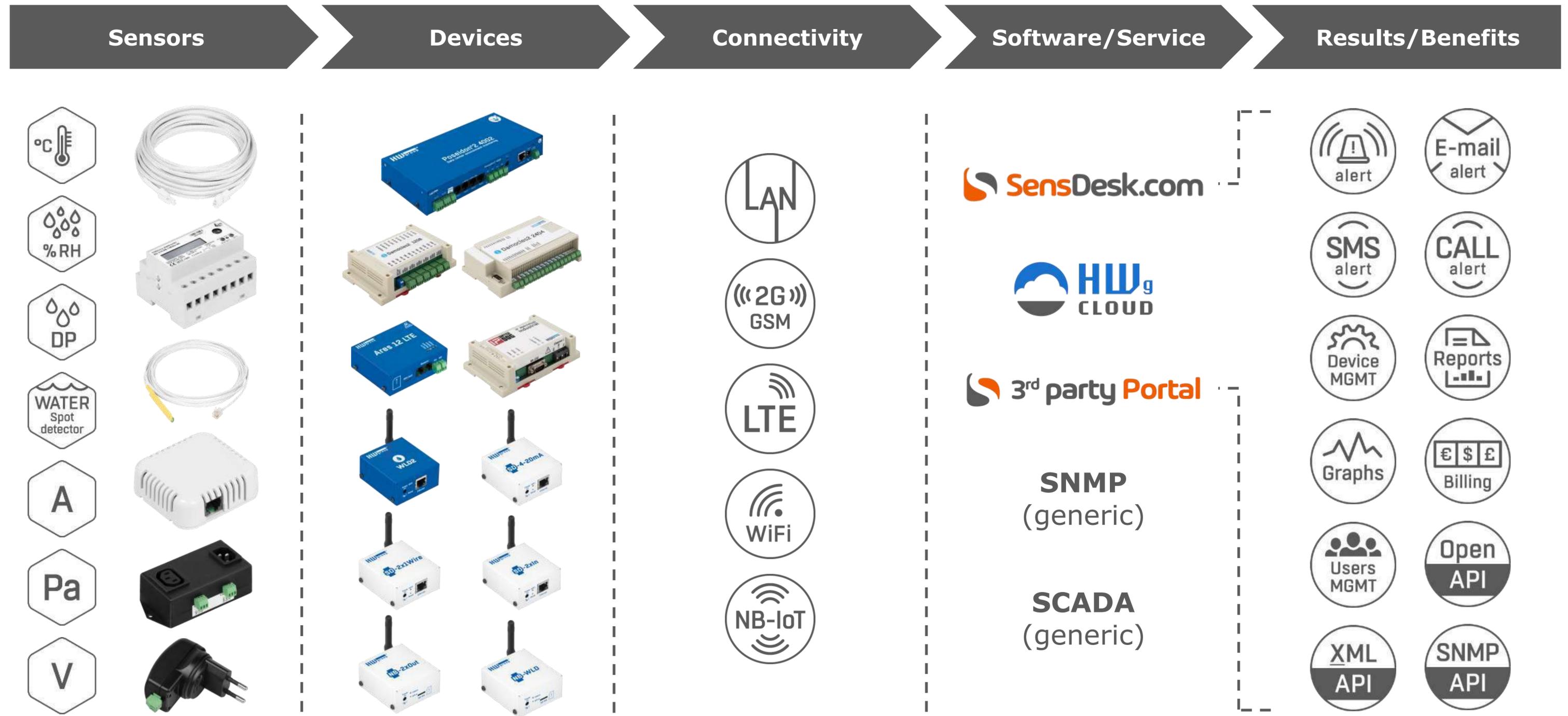


B2C: Everything from the sensor to the alert message (**for 1 person**).

**B2B** = Project:

Sensors, devices, software (services), alert process with escalation, connectivity to external services etc..

# Sensor to graph: Remote Monitoring Eco System



# HW group products & services

RJ11 1W-UNI  
Sensors



**STE + STE2**  
LAN retail cost effective



**Ares 10 + 12**  
GSM + LTE - Projects

RS-485  
Sensors



**Poseidon2 family**  
LAN - Projects & Industrial



**Damocles2 family**  
LAN - Projects & Industrial (I/O only)

WLD  
Sensing  
cable



**WLD (Water Leak Detection)**  
Relay outputs, RJ11, LAN, WiFi, NB-IoT




**HWg-PWR**  
LAN/M-bus energy meters GW



**IP WatchDogs**  
LAN ping based restarters



**SH4 + locks**  
LAN Access control system



**Serial port**  
LAN / RS-232 products

# STE2r2 is our top selling product

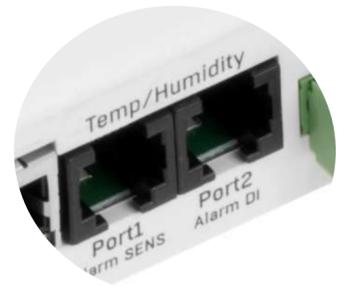
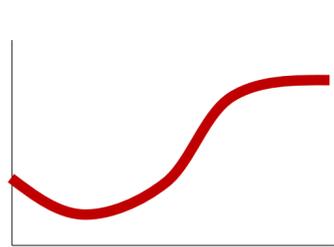


# Why is this one top selling?

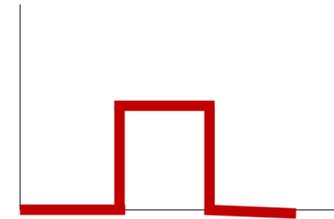
- 1) Retail packaging, many distributors pushing to local IT web-shops.
- 2) 30 pieces package has better price.
- 3) Contains Power adaptor also PoE ready device.
- 4) Easy to use retail package for BFUs, even temperature sensor included..
- 5) Good enough for smaller projects.
- 6) STE2 is **opening doors** for remote monitoring projects.
- 7) Can be used **with Portal** (IoT Monitoring) even **without Portal** (Standalone Monitoring)



# Sensors / Detectors



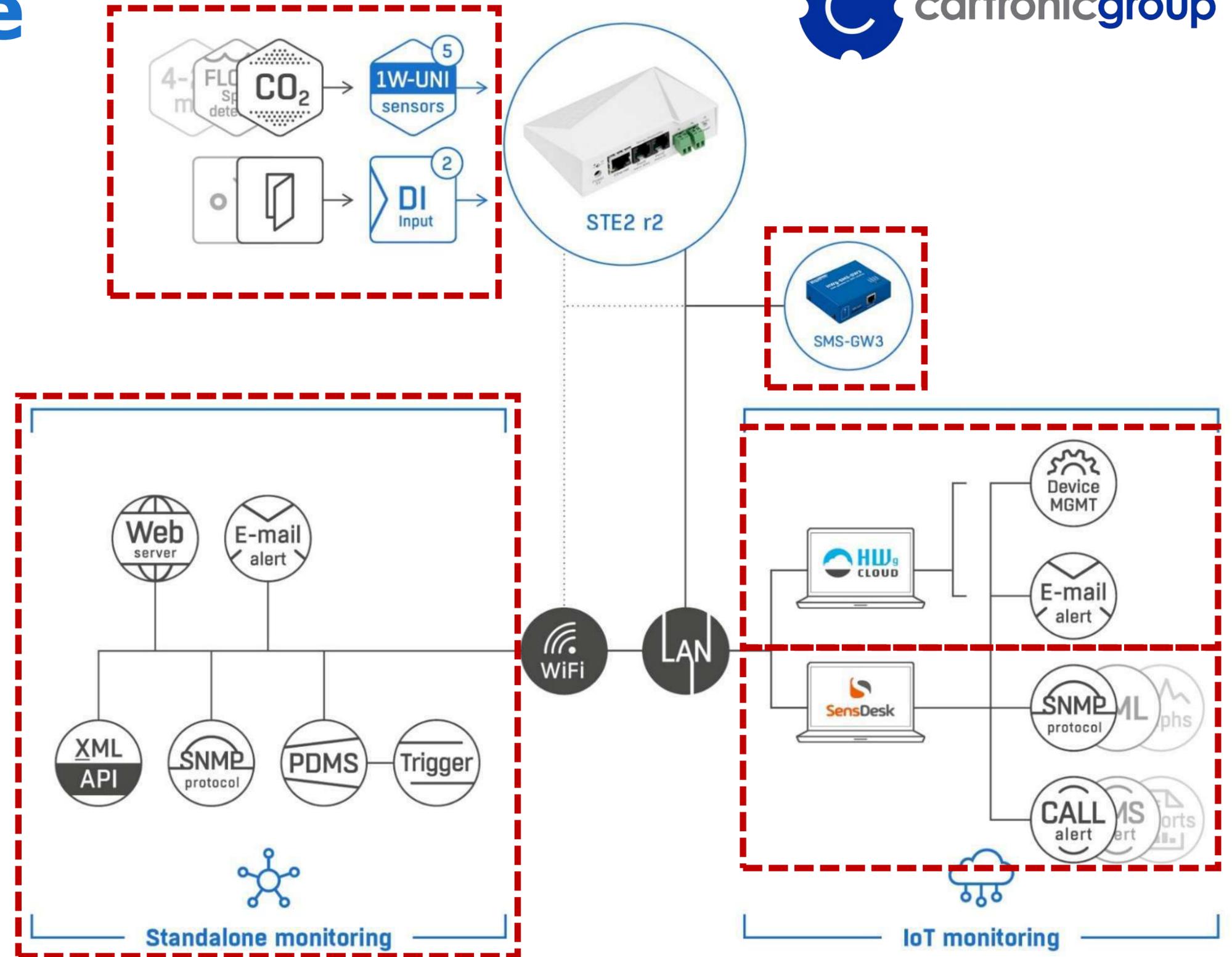
-  Atmospheric pressure
-  Light intensity
-  Air Quality CO<sub>2</sub>
-  Air Quality VoC
-  Temperature
-  Dew point
-  AC / DC Voltage
-  Current interface
-  Water Spot detection
-  AC / DC current
- %RH icon" data-bbox="48 855 68 885"/> Relative Humidity



- Smoke detection 
- Vibrations detection 
- Air flow detection 
- Power presence detection 
- Gas detection 
- 230V presence detection 
- Door contact detection 
- Motion detection 
- Dry contact state detection 
- 50 pulse counter 

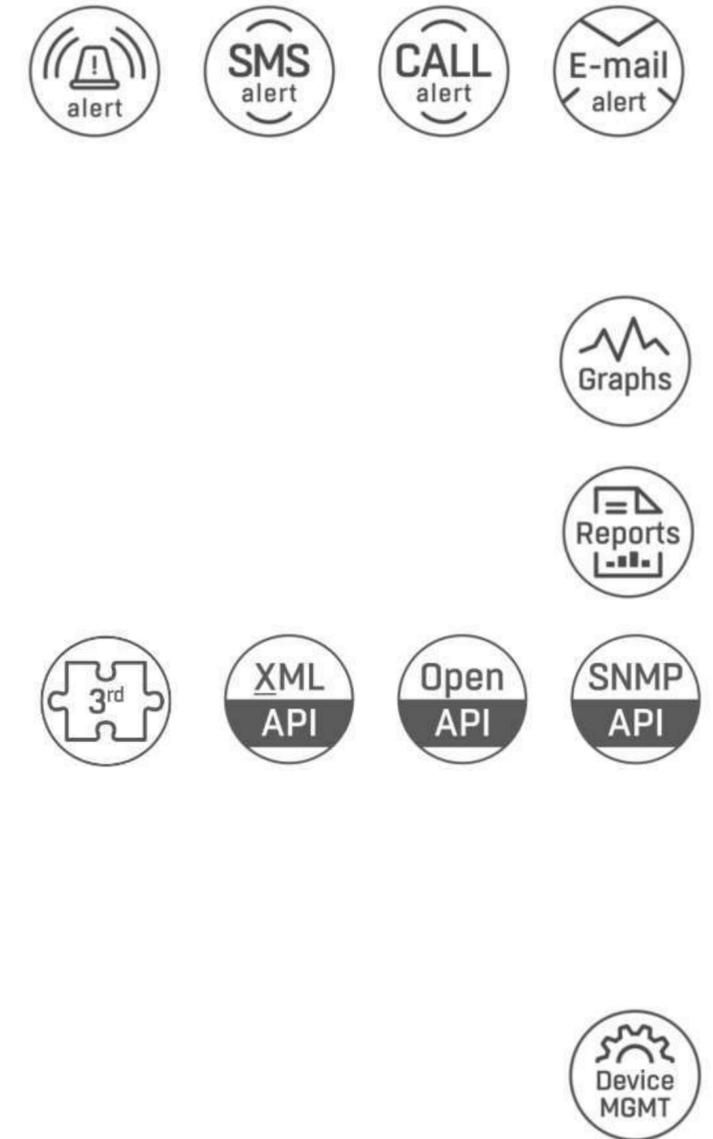
# STE2 r2 scheme

- |                             |  |                               |
|-----------------------------|--|-------------------------------|
| Smoke detection             |  | Atmospheric pressure          |
| Vibrations detection        |  | Light intensity               |
| Air flow detection          |  | Air Quality CO <sub>2</sub>   |
| Power presence detection    |  | Air Quality VoC               |
| Gas detection               |  | Temperature                   |
| 230V presence detection     |  | Dew point                     |
| Door contact detection      |  | AC / DC Voltage               |
| Motion detection            |  | Current interface             |
| Dry contact state detection |  | Water Spot detection          |
| SO pulse counter            |  | AC / DC current               |
|                             |  | %RH icon"/> Relative Humidity |



# Why Remote Monitoring Eco-System (Portal)?

- 1) Portal is one place where, all devices are connected to.
- 2) Portal provide long-term reliable **Alert** (different channels).
- 3) Advanced alerting & Device communication failure alerts.
- 4) Graphs / **MultiGraphs** to remote site overview.
- 5) Reports in **PDF** / Energy consumption billing information.
- 6) Open **API** = Device or whole system (user account) can be integrated to 3<sup>rd</sup> party system (SNMP, XML, ...).
- 7) With Mobile App you have data 24/7 available for 1 click.
- 8) Central **Device management** is essential feature for real projects with 10+ remote installed devices.

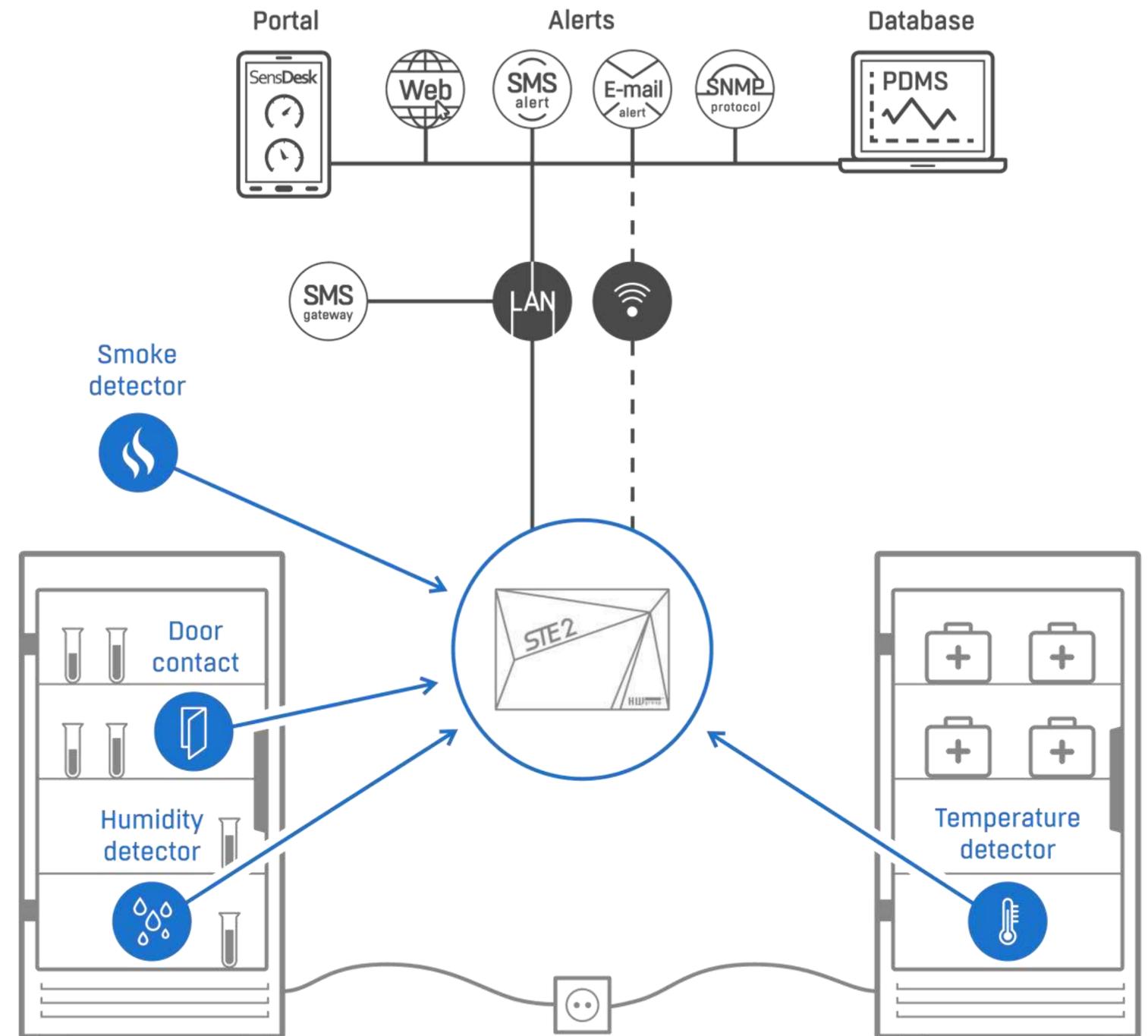


# Technology room / medical

Remote monitoring of small technology room (with one 19" rack cabinet) & early warning if troubles coming soon is STE2 essential business.

- Alerts by email
- Alerts by SMS & Voice calls (SMS GW / Portal)
- Alarm reminder when the critical situation persists.
- PoE power or WiFi connectivity as the option
- Various temperature sensors:
  - Flat cable (installation in the fridge door seal)
  - Deep freezers -80°C temperature monitoring
  - Outdoor IP68 sensors

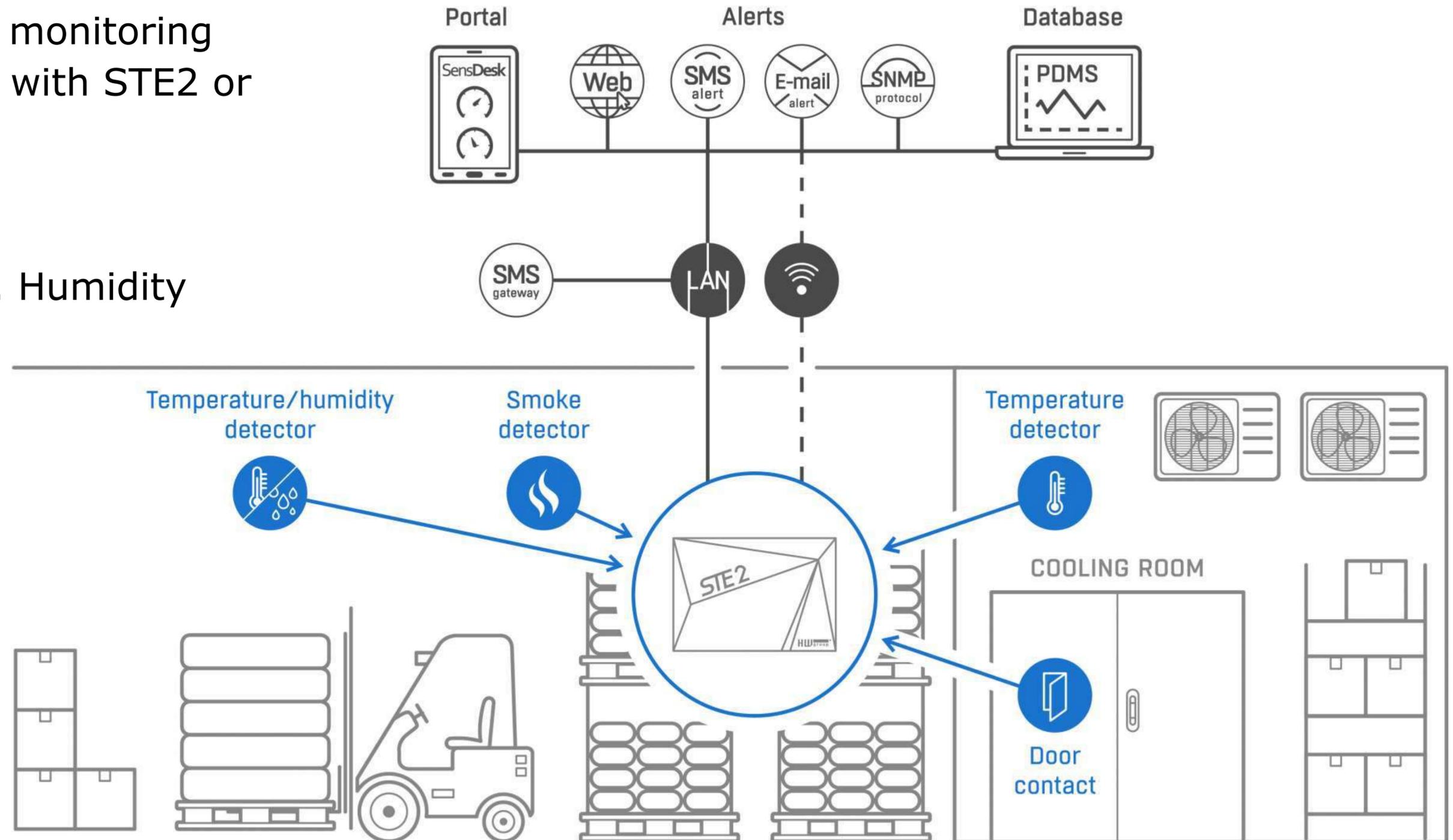
Reliable product: Install now, do not touch for 3 years. Be really informed when value is critical.



# WAREHOUSES

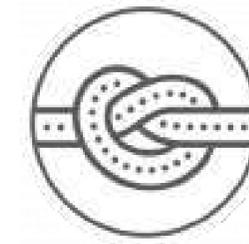
Remote temperature monitoring from several sensors with STE2 or SD-xxx devices.

- Temperature / Rel. Humidity
- Door contacts
- Smoke detector
- Fire detector
- AC monitoring



# Water Leak Detection system

- 1) Detects a few drops of water along the entire length of the WLD sensing cable.
- 2) Reliable detection WLD cable, you can prolong (non-sensitive parts), Bend, Twist or Grip without any false alarms.
- 3) Several independent WLD zones (WLD2)
- 4) LAN / WiFi / NB-IoT connectivity options
- 5) Portal is just an option



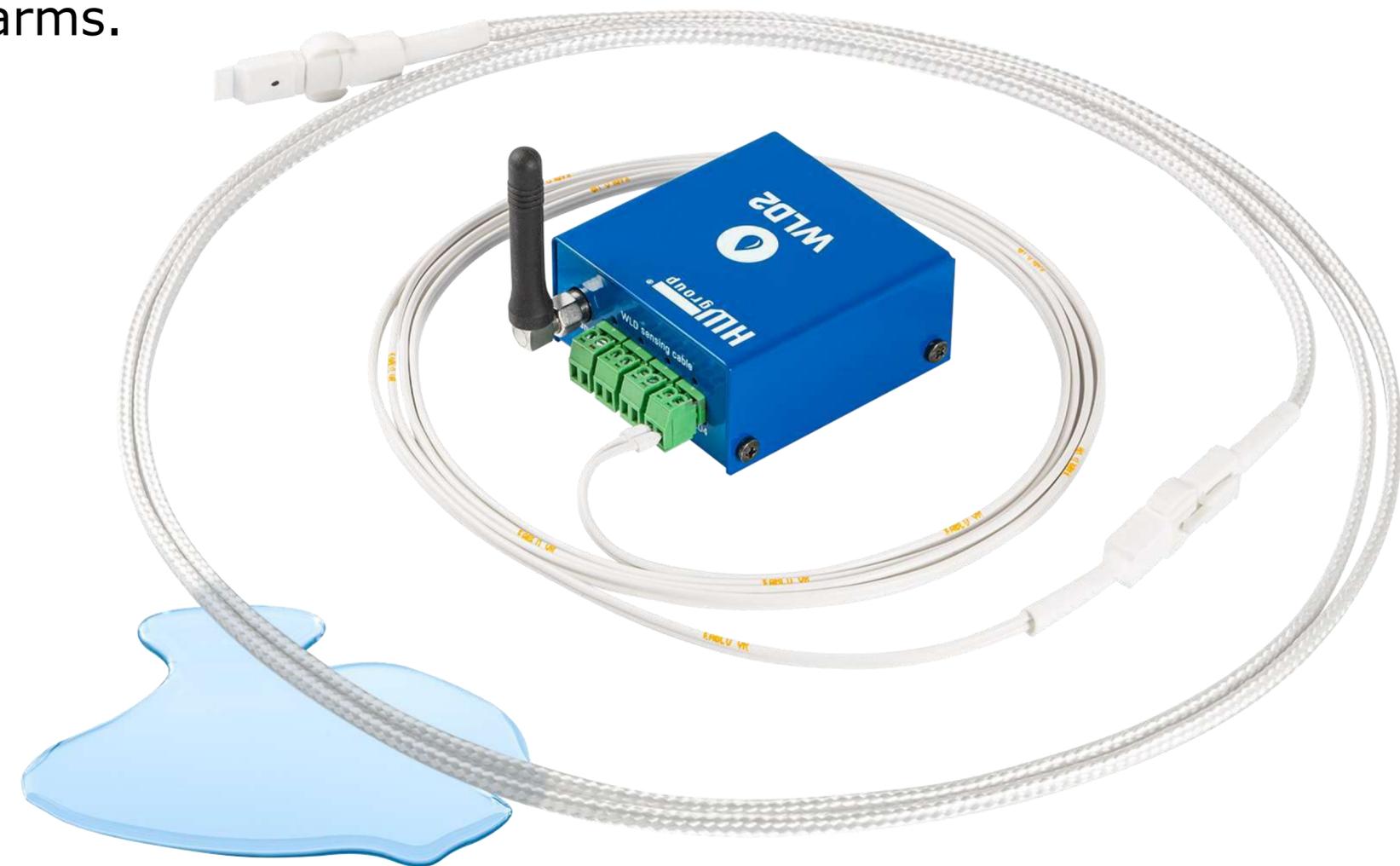
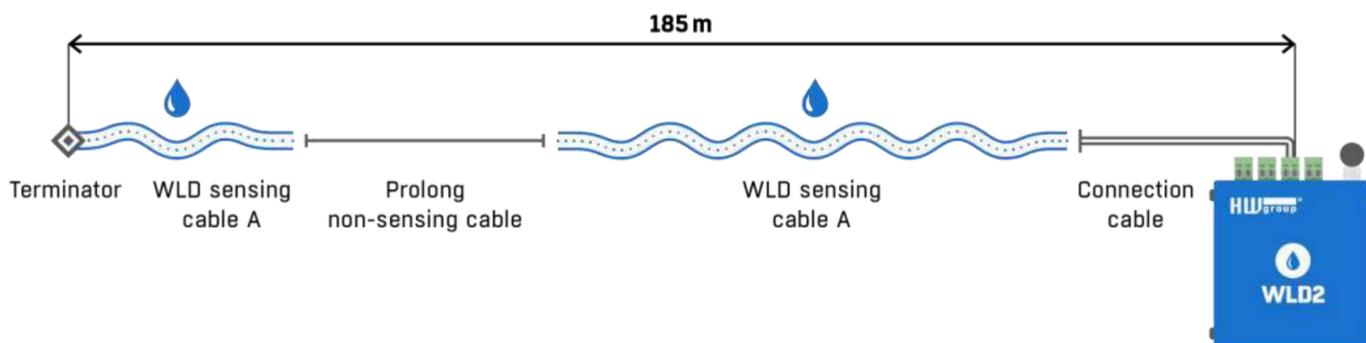
*Bend*



*Twist*



*Grip*



# Poseidon2 & Damocles2 devices

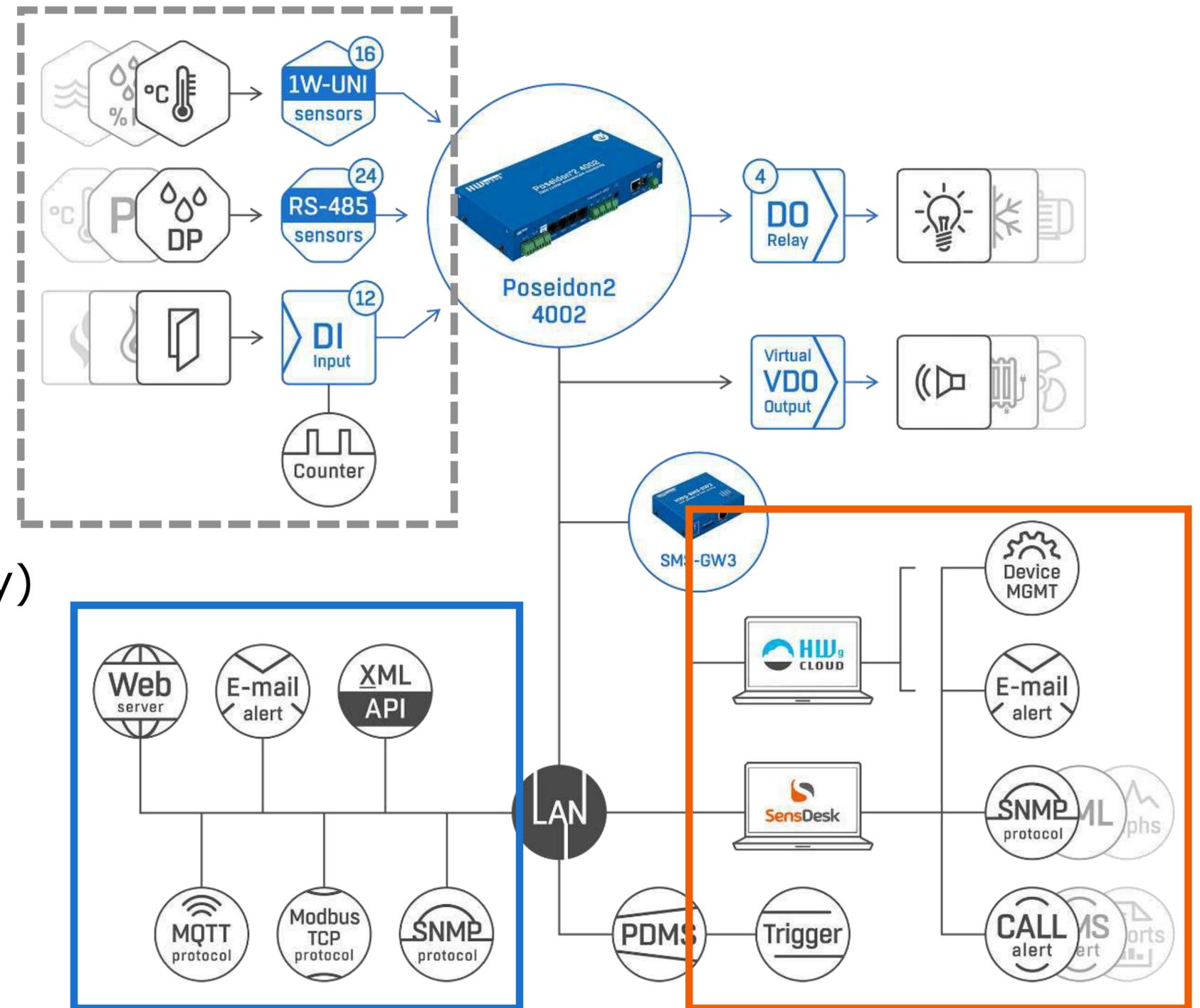
Professional products **for LAN projects:**

- 1) Damocles2** = LAN devices with **I/O** (Digital Inputs / Digital (relay) Outputs)
- 2) Poseidon2** = LAN devices **Sensors + I/O**
- 3) Portal is just as an option



# Poseidon2: Industrial projects

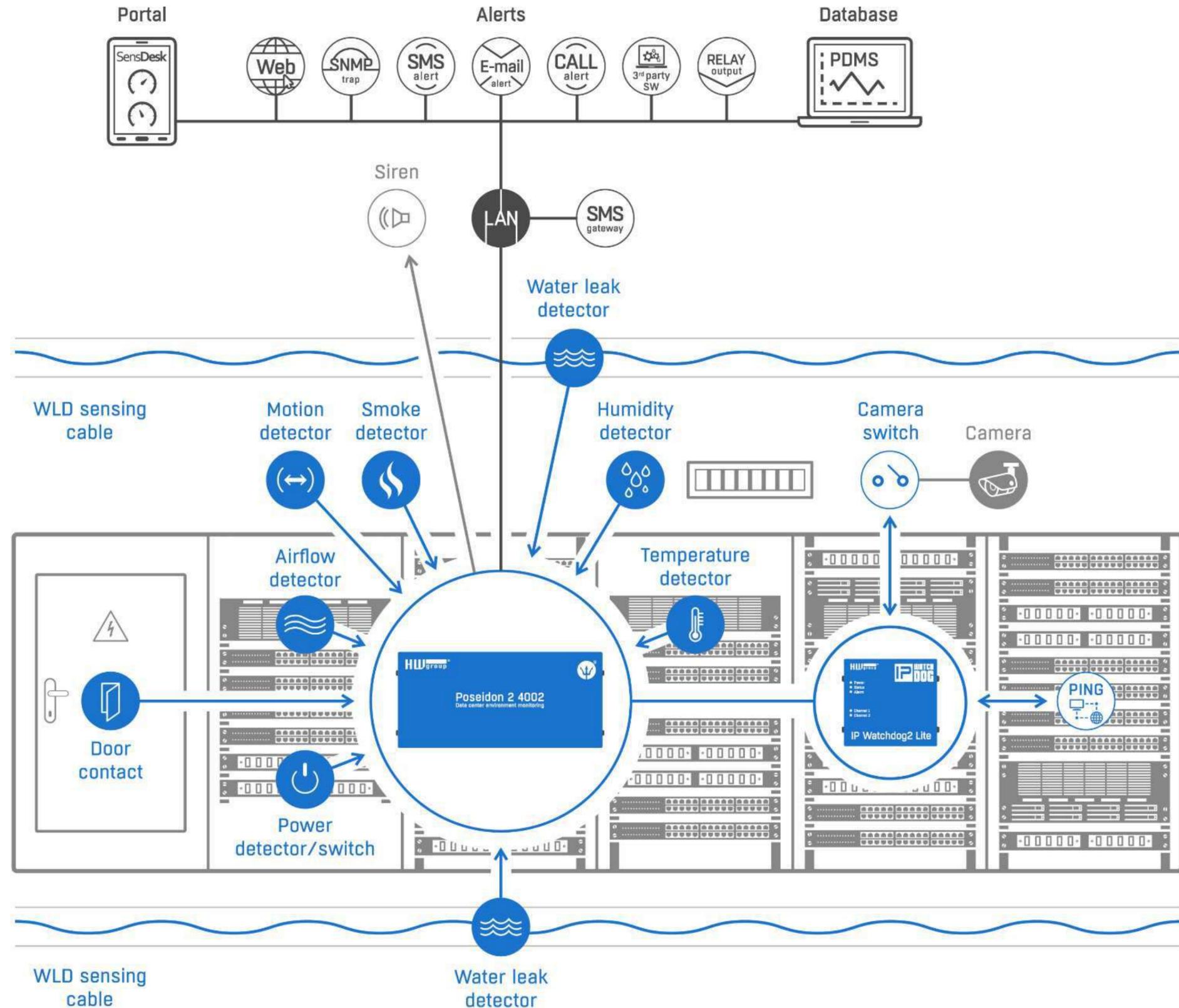
- 1) Full ecosystem of **Sensors & Detectors**  
1W-UNI, RS-485, Analog Input
- 2) Secure and compatible (HTTPS)
- 3) Several Poseidon2 devices
- 4) Portal as **an option**:
  - **Standalone** (SNMP, Modbus/TCP, ...)
  - **IoT Monitoring** (SensDesk Technology)
- 5) Simple topology and wiring
- 6) Low integration costs
- 7) Remote management of devices



# DATACENTERS

Critical infrastructure and long term reliability = scalable cable based industrial monitoring system.

- Temperatures / Rel. Humidity
- Air Flow structure
- Water Leak Detection
- Door contacts
- Smoke detector
- Fire detector
- AC monitoring



# Remote monitoring project design

## 1) What do you **need to monitor**?

- Sensors (from HWg)
- Digital Inputs (Detectors / 3<sup>rd</sup> party)
- AI / DO / VDO

## 2) What's your **connectivity**?

- LAN / WiFi
- GSM / LTE
- NB/IoT

## 3) What should be **reaction**?

- Email / SMS / Voice Call
- Graph / Multi-graph / Report

## ▪ Kind of business:

- a) Monitoring of your own environment.
- b) SI:** Project for your customer.
- c) SP:** you will sell it as a service in time.

## ▪ Which sensors and ranges do we need?

## ▪ What is the topology of measurement points?

## ▪ How are the sensors and devices mounted?

## ▪ What alert timing is required?

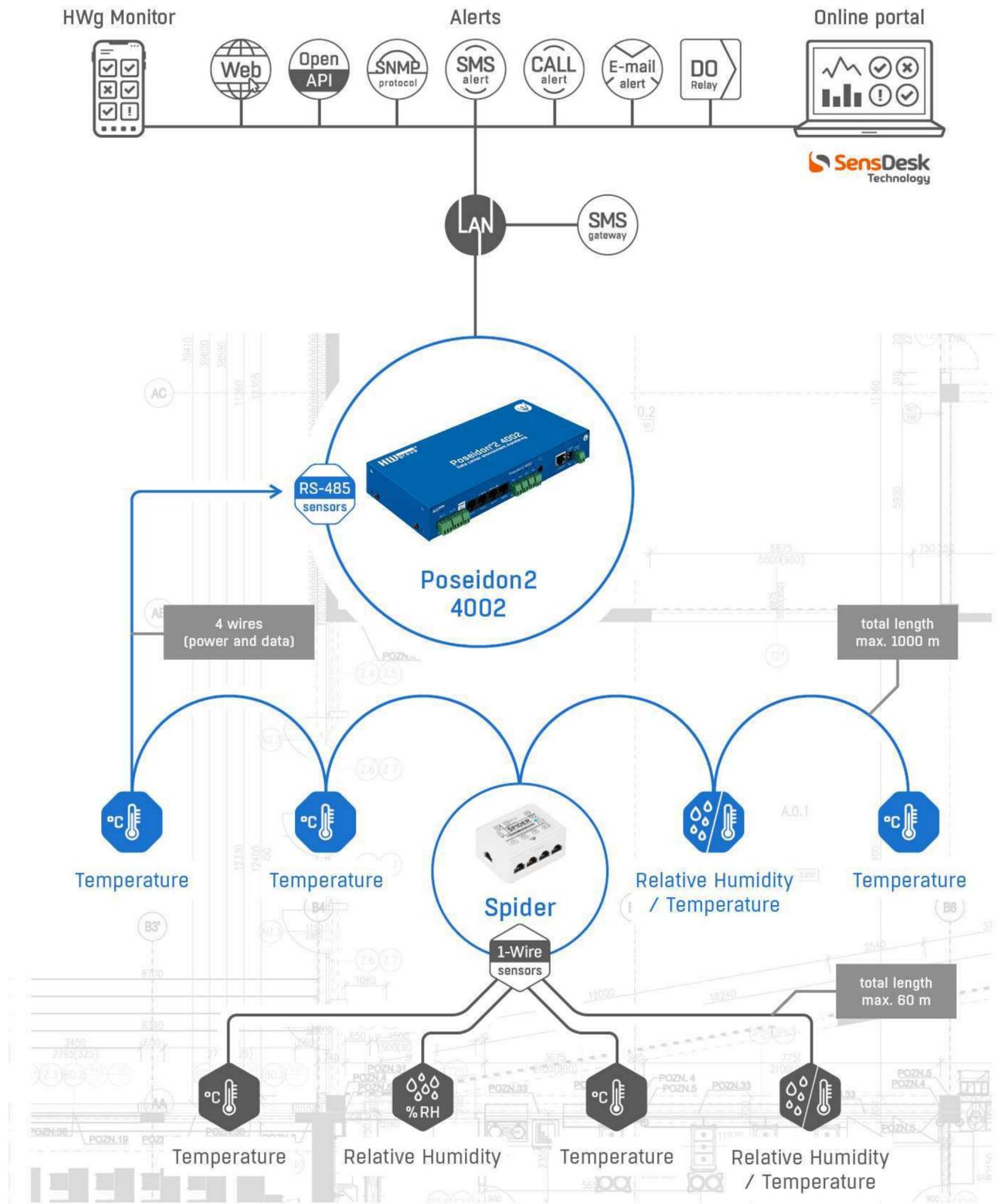
## ▪ How do you want to visualize the data?

## ▪ Mobile App?

# INDUSTRY AND MANUFACTURING

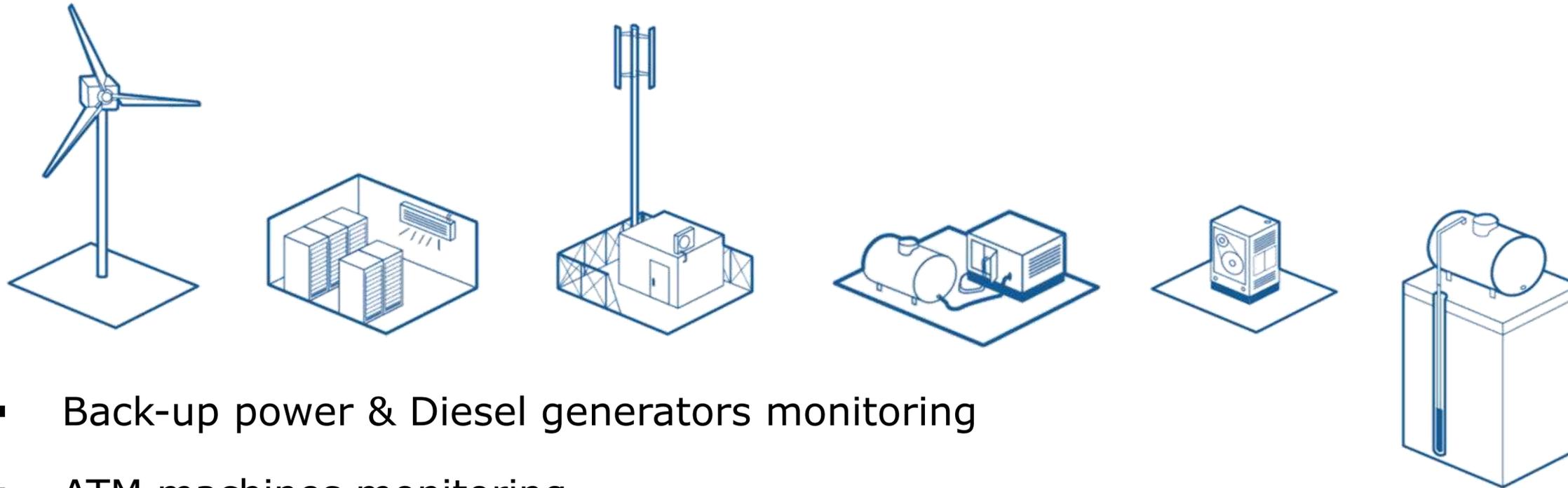
Long range sensor cabling requires RS-485 bus.  
Poseidon2 4002 is used.

- A lot of Temperatures & Relative Humidity sensors
- I/O points
- Water Leak Detection
- Door contacts
- Power monitoring
- Mix of cost effective / long distance sensors



# Ares: GSM/LTE projects

Portal is just as an option

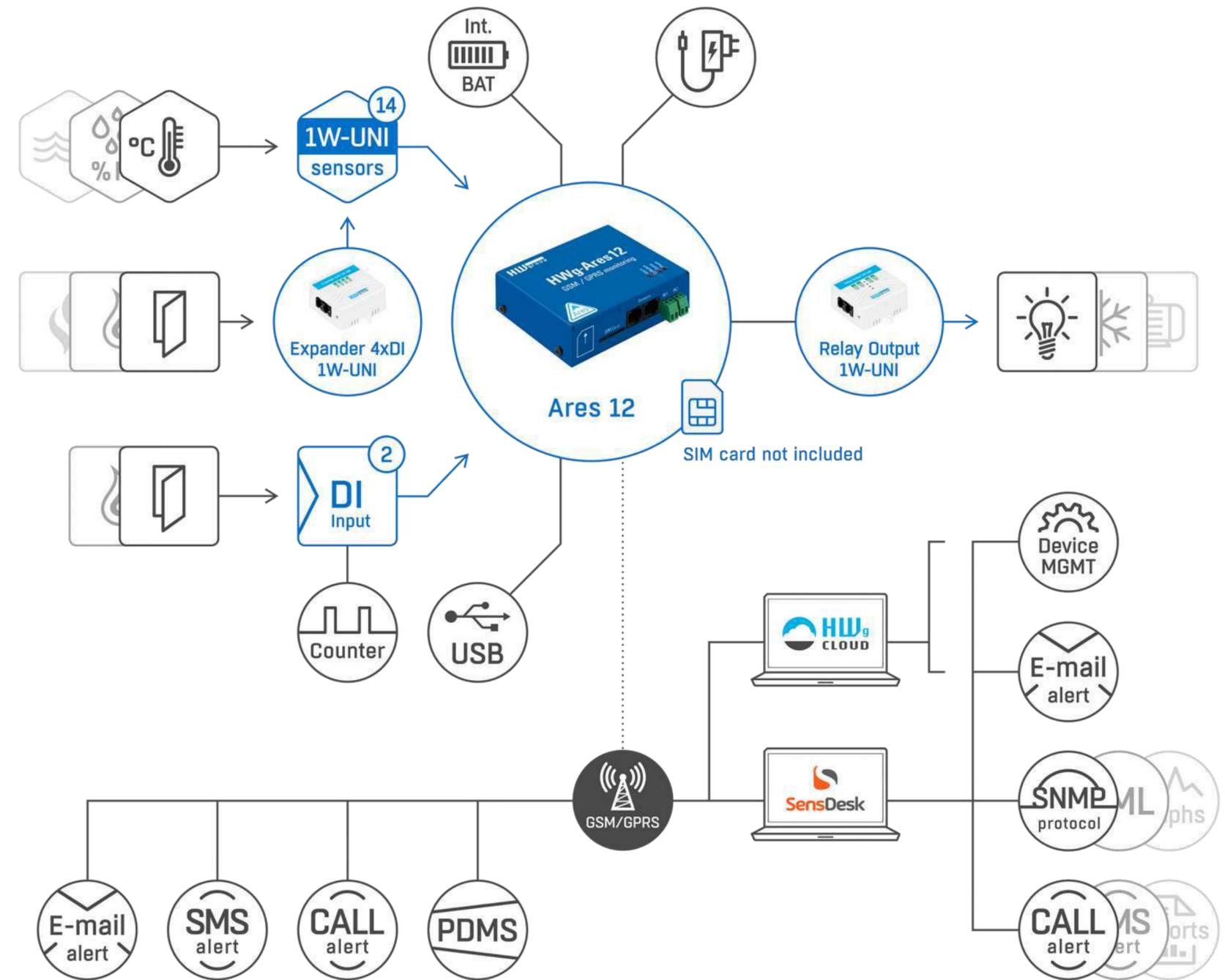


- Back-up power & Diesel generators monitoring
- ATM machines monitoring
- Technology along roads, highways, or railroad tracks
- Food / medical storage & transport
- Electricity distribution networks (transformers, power-lines)
- Water source & technical equipment status monitoring



# Ares: GSM/ LTE monitoring

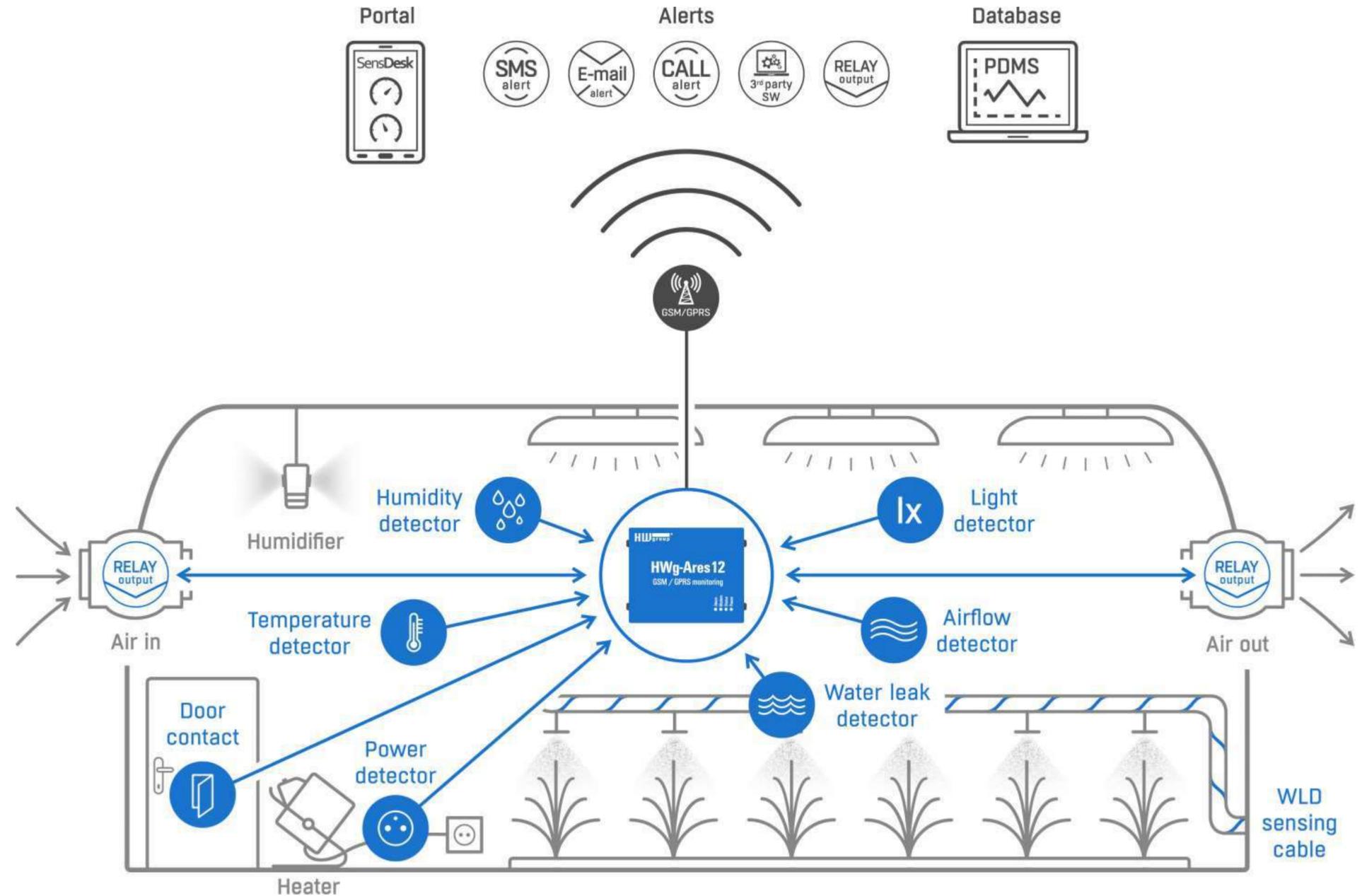
- 1) Internal battery for up to 24 hours
- 2) Local setup: USB
- 3) Remote setup: Any SensDesk portal
- 4) Up to 14 external Sensor values
- 5) Sensors powered from internal battery
- 6) 2x DI (Digital Input) with S0 counters
- 7) Alerting to local power failure
- 8) Customer is buying his own SIM card
- 9) Portal is just an option



# AGRICULTURE

No LAN cable connectivity available = GPRS, LTE or NB-IoT required (Ares, NB devices).

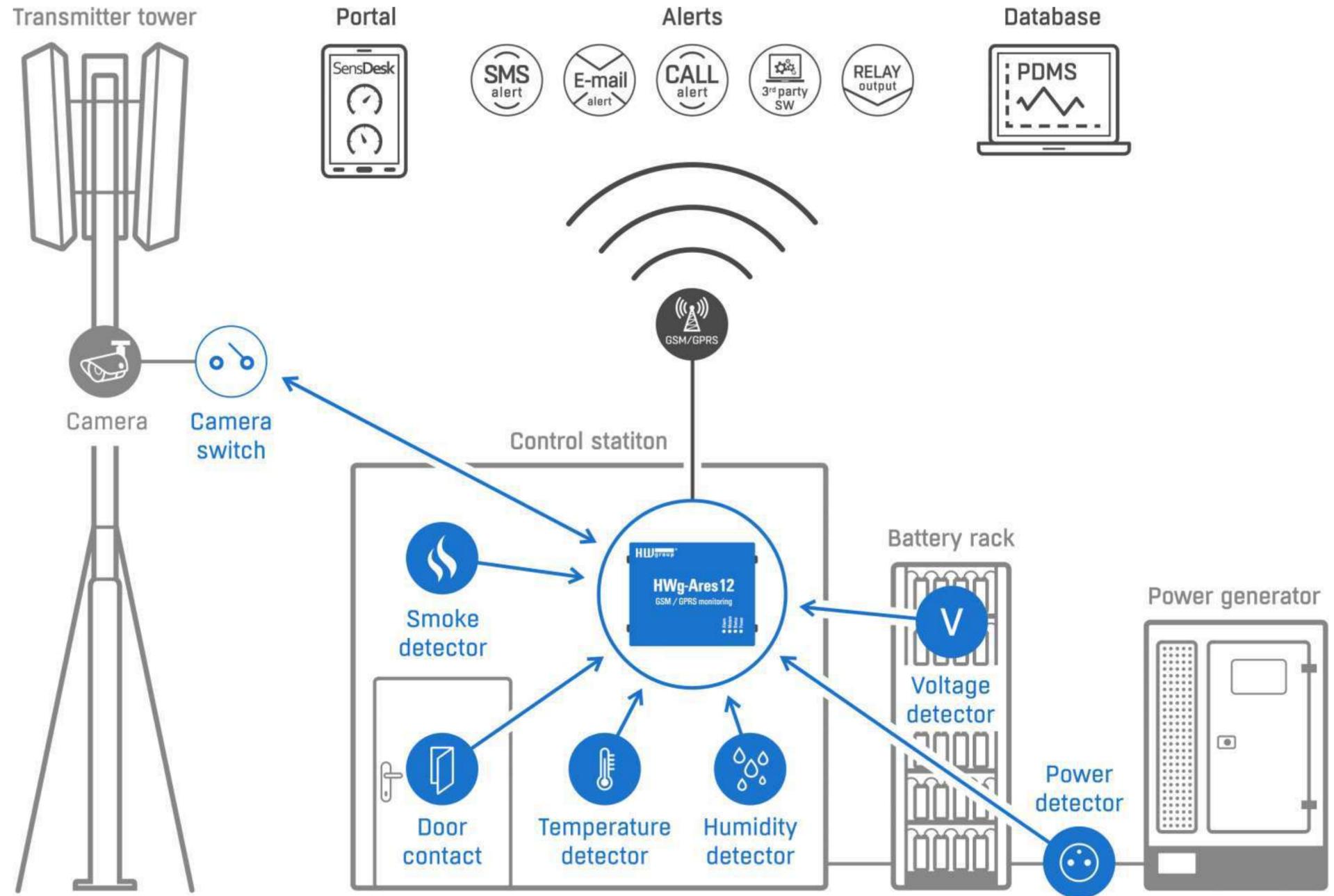
A lot of sensors needed (temperature, humidity, light, power supply, airflow...)



# CELL PHONE TOWERS

Remote locations require LTE, GPRS or NB-IoT. Remote upgrade and management is a must.

Usually a monitoring of temperature, intrusion, smoke, UPS, power supply....



# WatchDog devices to keep technology running

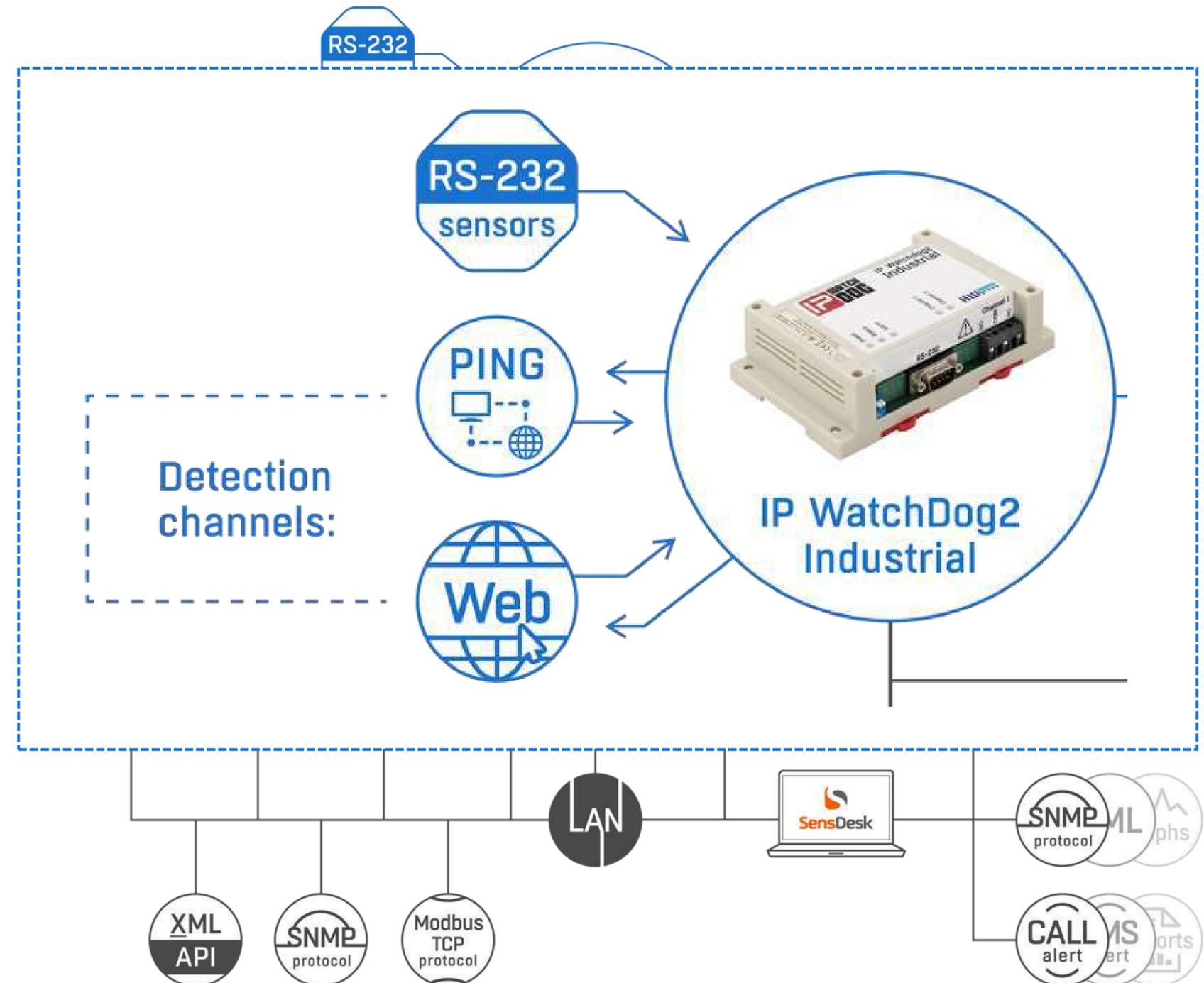
## 1) Detection Channels:

Analyze 3<sup>rd</sup> party system running based on:

- Serial port data
- PING answer/request
- WEB answers

2) Restarting power output

3) Unique, autonomous product



# All our hardware can be connected to the Portal



**Standalone Monitoring**  
Portal is just an option

**IoT Monitoring**  
Portal is mandatory

# Portal:



[www.HWg-cloud.com](http://www.HWg-cloud.com)

Installation portal with very basic services included.

- 1) **Default portal** for all HWg devices (latest FW required).
- 2) SI have free remote device management for installed devices.
- 3) **Free** for up to 20 devices / user account (all HW group products).
- 4) Simple Email alerts for 2 recipients. 10 days history, no API, no SMS, basic graphs
- 5) Devices can be migrated to any other portals.



[www.SensDesk.com](http://www.SensDesk.com)

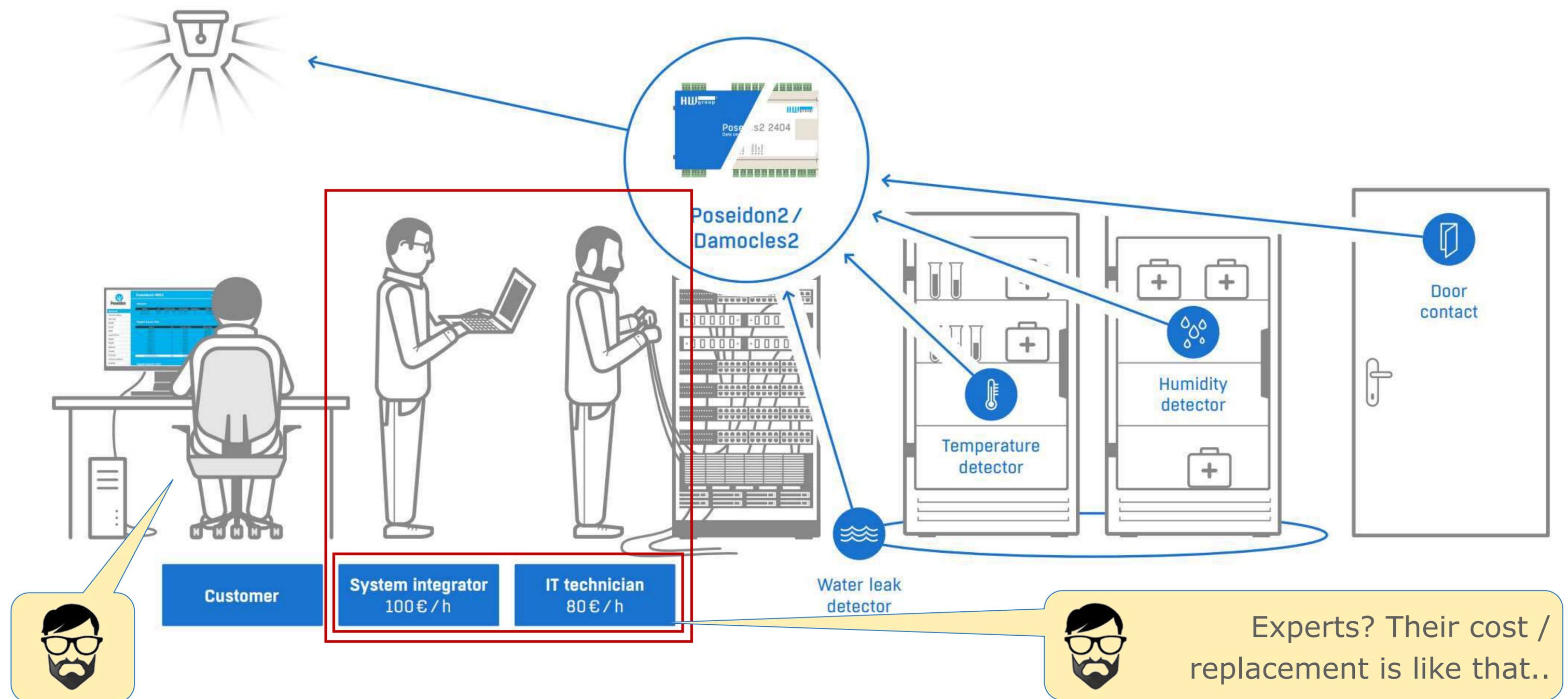
- 1) SaaS (Software as a Service)
- 2) **SensDesk** is technology.
- 3) **SensDesk.com** is public example of this technology (by HWg).
  - It's Paid option for all HWg devices.
  - **3 subscription plan options** (5D /10D / 25D for 1 year).
  - **Subscription plan** can be ordered for 1 year (code to activate).
- 4) Differences are also in service mix (how many SMSs, PDF, ...) not device limit only.



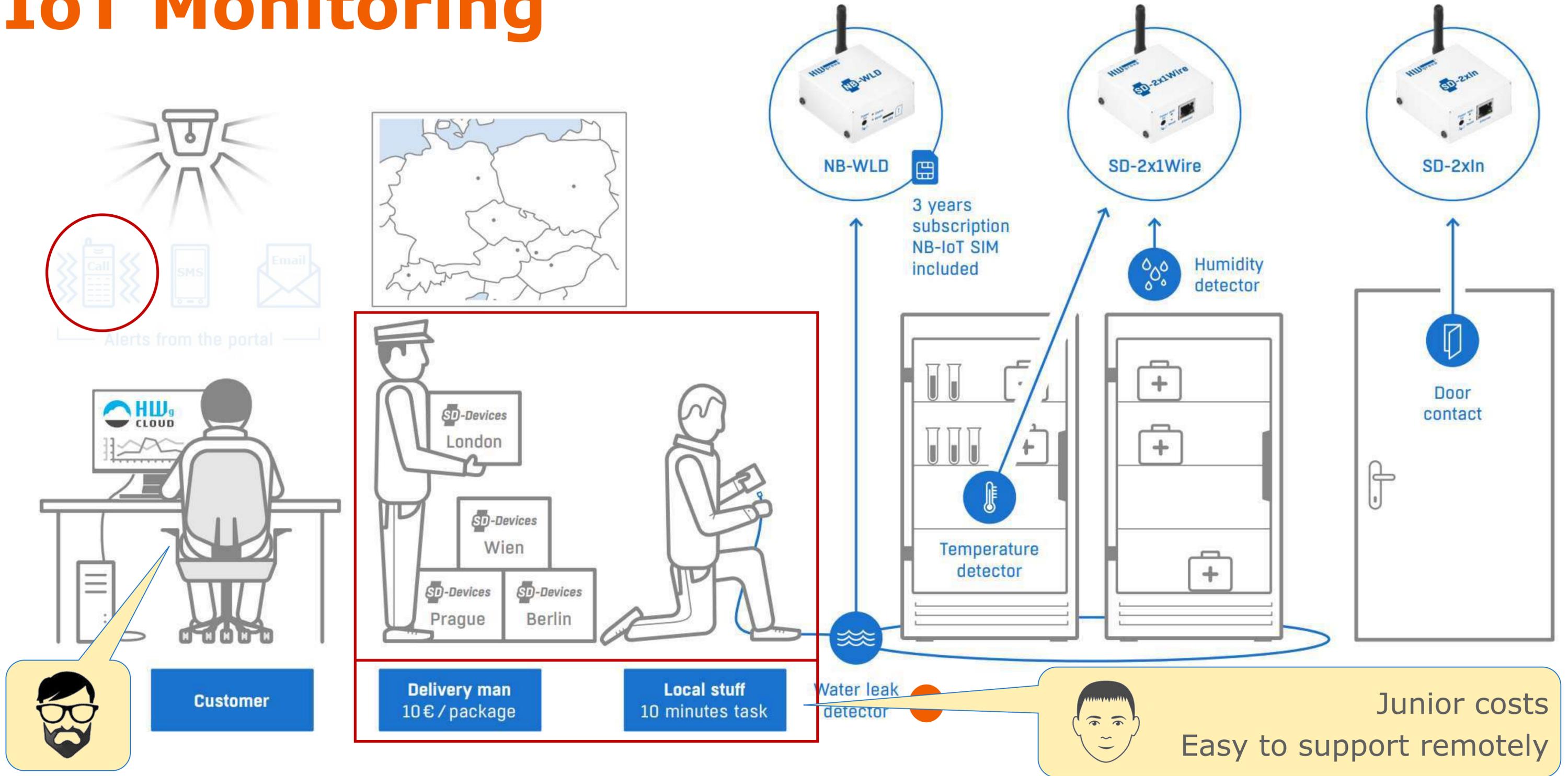
**Portal providers**

- 1) SaaS (Software as a Service)
- 2) **Paid service** provided by HW group partners.
- 3) Various mix of free / paid services.
- 4) Based on SensDesk technology.
  - SensDesk.at
  - SensDesk.mcs-nl.com
  - HWportal.cz
  - SensDesk.ro
  - SensDesk.lv
  - SensDesk.gr
  - Other (list on HWg-cloud.com)

# Standalone Monitoring (installation)



# IoT Monitoring

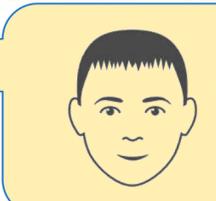


**Customer**



**Delivery man**  
10€ / package

**Local stuff**  
10 minutes task



**Junior costs**  
Easy to support remotely

# NB-IoT (Narrow Band) devices for Portal



# GSM & LTE vs NB IoT (Narrow Band)

## GSM & LTE

- 1) GSM & LTE is similar technology (updated within time). It can share the SIM card.
- 2) Customer is buying SIM card by himself. (and paying data traffic).
- 3) It's global standards. GSM (2G) will be switched off soon in some countries.



## NB-IoT (Narrow Band IoT)

- 1) NB-IoT network is different technology. It's also using SIM cards, but it's **another network**, can be different operator. (Vodafone CZ / Vodafone global)
- 2) NB-IoT SIM card is provided by service operator. Device is preconfigured for it.





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